

A GUIDE TO SHOPPING IN KIDS CONNECTION THIS SUMMER!



This guide will make your shopping experience with us so easy and enjoyable. We take the stress out of buying school uniform.

How you can shop with us...

Firstly, you can shop online www.kidsconnection.co.uk each school has its own category with all Logoed items you will need to make it super simple for you. General uniform from trousers to socks can also be found on the website. For sizing please refer to our fitting guide. Alternatively if you need further help with sizing please always email us store@kidsconnection.co.uk or contact us via Facebook or Instagram (during our busiest periods we are unable to answer phone calls and check voicemails, so please always email, you will get a super quick response this way, apologies if this causes any inconvenience). When ordering online you can select collection or home delivery (usually 3-5 working days however this may take longer during summer). Please be aware you need to wait until you receive an email from us confirming that your order is ready to collect before you come to the unit. If any items are out of stock after you have placed your order, a member of staff will contact you with to inform you.

Alternatively, you can come to our unit in Hertford to buy the uniform and try on. You can book appointments via our website. Appointments will be up and running from 1st July up until the 16th August. After the 16th of August we close appointments as it gets too busy and it simply becomes a turn up and queue to be served system. However, you don't

If you have any questions, please don't hesitate to contact Anne or Katie by email store@kidsconnection.co.uk or contact us via Facebook or Instagram. We will be more than happy to help.

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*Best way to contact us:
store@kidsconnection.co.uk*

01992 587466

We look forward to seeing you all and we hope your shopping experience with us is as stress free as possible!

No one ever waits too long however if you do have to queue then please be aware you will be outside so please bring water, sun cream or umbrellas depending on the weather that day.

WE HAVE NO CUSTOMER PARKING ONSITE AT ANY TIME.

We do have someone monitoring the unit carpark and you will be asked to move as spaces belong to the surrounding businesses. Please use local car parks or the FREE 1-hour layby on the main street and walk round to us.

Any parents that wish to have a payment plan on their school uniform, please come into the unit in June/July and speak to Anne or give us an email for further information. We can offer a weekly payment plan to help spread the cost.

have to book an appointment at all you can just turn up and wait to be served.

We have friendly knowledgeable staff that shall serve you when you arrive. All you simply have to do is tell us what school and the age of your child and our staff will take it from there. If you are unsure of sizes, we can advise you. We also have lists of what uniform is required for your school so don't worry if you are unsure as to what you exactly need and the quantities, we can help you every step of the way.

Don't forget we will most likely be at your schools open evening so you will either be able to purchase there or try on sizes or just speak to us if you have any questions. This is super helpful to help you get organized in advanced. It's not too early to start buying now. We know there are a few months before your child start school in September and they will grow in this time however our staff can advise what sizes to pick ahead of time and as long as you have your receipt and keep everything neat with tags on you can always exchange items before your child starts if they have grown more than expected. We highly recommend parents buying as early as possible and exchanging if needed as it increases the chances of us having everything in stock. Also, you will beat the queues and the most important thing is if we do need to order anything for you it will be in plenty of time to save the worry of starting school without items.

Summer opening hours:

1st May 2022 – 30th September 2022

Monday – Saturday 9am – 5pm

Sundays CLOSED

Winter opening hours:

1st October 2022 – 30th April 2023

Monday – Thursday 9am – 5pm

Fridays CLOSED

Saturdays 10am – 3pm

Sundays CLOSED

