

# Guidelines for queries and appeals A level Exam results Summer 2020

I am satisfied with my results and I have what I need for my next step.



Congratulations! Time to celebrate!

My results are not as I expected. What happens next?



Your school believes there may be grounds for appeal – based on one of the scenarios below.

*Remember: Exam boards will charge for appeals. This will be refunded if the appeal is upheld  
Your grade could increase, decrease or stay the same.  
This is why you must give your permission for any appeal to be made by the school. Deadline is 17<sup>th</sup> September 2020.*



Contact a member of SLT at school. They should be able to help clarify the situation and, if necessary, arrange a meeting to discuss next steps. You may choose to ask for your CAG but remember this was just part of the information the exam boards used. It's important that you understand on what basis you can and can't appeal your results when deciding your next steps. Only your school can submit an appeal on your behalf.



I am disappointed with my grade and I am unhappy with the centre assessment grade that was submitted by my school. What should I do?



You might want to go back and look at previous assessments, mock exam results and other assessed work to see what results you achieved. This will help you understand the evidence your teacher used. Then check the Ofqual 'infographic' to understand the full process from CAG to final grade.



Can I appeal the CAG grade submitted?



No. You can't appeal your grade because you don't agree with the centre assessment grade or rank order position submitted by your school. Your school submitted the grades it believed you were most likely to achieve if exams had gone ahead and the exam boards have used this in their standardisation process along with the rank order information. Being disappointed with CAG is not grounds for appeal.



I understand the process, although am still disappointed and would like to sit an exam to have the chance of improving my grade

I understand the process, and although am still disappointed, I have what I need for my next steps.

I am concerned that reasonable adjustments were not taken into account and/or I have been discriminated against. What should I do?



Speak to your school first to share your concerns and if you are still unhappy, you should raise your concerns with the exam board.

## Appeal Scenario 1: School clerical error

You can ask your school to check whether it made an error when submitting your centre assessment grade. If your school *does* think it made a mistake, it can submit an appeal to the exam board, but it must be supported by clear evidence that an error had been made; the exam board should rectify this quickly.



## Appeal Scenario 2 : Wrong data used by exam board

Your school or college can appeal to an exam board on your behalf if it believes the exam board used the wrong data when calculating grades or incorrectly communicated the grades calculated.  
*NB. Your school cannot appeal if it doesn't agree with the model. There has to be evidence that the wrong data has been used.*



## NEW! Appeal Scenario 3: My mock grades were higher

If your mock grades were higher than your final grades, the Government has decided to allow this as an appeal. Your school will find out in the week beginning 17/8/20 how they might be able to appeal on your behalf and what evidence will be required.



Your school will discuss payment for appeals, ensure you have given permission and submit an appeal on your behalf. The exam board will indicate if there are grounds and then review the appeal and communicate their decision within 42 days.

There will be an opportunity to sit written exams later in the autumn term. The exam boards will communicate the dates to your school and publish these online. They will be between 5-23 October. Let your school know of your interest and discuss arrangements including entry fees. Entries have to be made by 4<sup>th</sup> September

